



Shipping Policy

- **Shipping Standards** — We offer reliable shipping with reasonable, clearly stated rates at checkout. All orders are processed promptly to ensure timely delivery.
- **Processing Time** — Orders are typically processed within 1–3 business days before shipment.
- **Shipping Costs** — Shipping fees are calculated based on product weight, destination, and carrier rates to keep costs fair and transparent.
- **Tracking Information** — Once your order ships, you will receive tracking details via email.
- **Delivery Issues** — If your package is delayed, lost, or arrives damaged, please contact us within 30 days so we can assist you.

Refund Policy

- **Non-Returnable Items** — Returns and exchanges are not supported for orders placed in the wrong size, color, or for change-of-mind reasons.

- **Damaged or Defective Items** — If your product arrives damaged or with a manufacturing error, we offer a free reshipment or a refund when contacted within 30 days of delivery.
- **Refund Eligibility** — Refunds are issued only for verified defects or damage.
- **Refund Method** — Approved refunds are processed back to the original payment method.
- **Support Response Time** — Our team responds to all support emails within 24 hours to ensure fast resolution.